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Dear David

As another academic year draws to a close, I thought it might be an opportune moment for me to update you with the progress made with Kitman online.

We are very pleased with the continuing level of training received, which is comprehensive and above all patient! This is reinforced by the ongoing contact and support that you have with us. It is reassuring to know that problems are resolved immediately by people we know.

Kitman provides the financial information we require to control our department, we even know in advance how much we are going to spend instead of being advised several weeks later. We are also able to monitor the costs for each course together with recovery rates per class. The ability to view the values of orders before being placed is a tremendous asset in controlling our expenditure. In this period of severe financial constraints within the Further Education sector, Kitman has proven to be a valuable tool in managing our consumables budget; this year has seen the section stay within its budgetary requirements which augurs well for the future.

Both the lecturers and the stores personnel are finding that ordering is so much easier and saves them considerable amounts of time. The true value has only now become apparent as lecturers can simply recall orders, amend and send within minutes. A further refinement has been the ability to "hide" items which we do not use thereby making the search facility much quicker.

Kitman is an important tool in our armoury of controlling costs and creating efficiencies and we are pleased that we are amongst the first batch of colleges to install this system.

We look forward to using this in a lecturing environment with our students, the knowledge they will learn using Kitman with the Health and Safety issues and the tools contained in Chefs Office will prove invaluable.

Kitman is an excellent product that every college should have.

Regards



John Janiszewski
Curriculum Team Leader for Hospitality and Catering

